



The Health Insurance Counseling & Advocacy Program

A special program of Legal Services of Northern California

HICAP, the Health Insurance Counseling & Advocacy Program, is reaching out to organizations like yours to help us inform the public that our one-on-one Medicare counseling services are still available, despite the challenges of COVID-19.

We would deeply appreciate any help you can give in letting your contacts know that we are still conducting counseling sessions via telephone and videoconferencing. By working from home, our trained counselors are at the ready to answer your Medicare questions and solve problems.

We have prepared the following text that we invite you to share by including it in your own email or printed newsletters, alerts or other communication vehicles.

Thank you in advance for any help you can give.

HICAP is Still Here for You! Medicare Open Enrollment Oct.15-Dec.7

HICAP (the Health Insurance Counseling & Advocacy Program) continues to provide free and confidential one-on-one Medicare counseling, despite the COVID-19 pandemic. Administered by the California Department of Aging, HICAP's trained volunteer counselors are currently working from home, but are still available by phone and video-conferencing to answer your questions and help you understand your Medicare rights and benefits. These include how to appeal denials of coverage; personalized assistance comparing available Medicare options, see if you qualify for special programs that may help you with your Medicare costs, employee and retiree coverage and long-term-care insurance. To schedule a free, one-hour phone or videoconference appointment with a State-registered HICAP Medicare counselor in Placer County, call (530) 889-9500 in Auburn and Rocklin or (916) 376-8915 in Roseville and Lincoln. To cancel an appointment for any

This project was supported in part by grant numbers 1801CAMISH, 1801CAMIAA & 1801CAMIDR from the U.S. Administration for Community Living, Department of Health & Human Services, Washington, D. C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.

www.hicapservices.net

Main Office: 505 12th Street, Sacramento, CA 95814

P. (916) 376-8915. F. (916) 376-8795. Toll Free: (800) 434-0222

Serving El Dorado, Nevada, Placer, Sacramento, San Joaquin, Sierra, Sutter,
Yolo & Yuba Counties

